

## How do I get involved?

Go online and fill out a volunteer form:

[urbanministrycenter.org/volunteer](http://urbanministrycenter.org/volunteer)

OR

Contact one of the Volunteer Coordinators at UMC:

**Phone:** 704.926.0610

**Email:** [volunteer@urbanministrycenter.org](mailto:volunteer@urbanministrycenter.org)

We look forward to seeing you soon!

## What do our volunteers say?

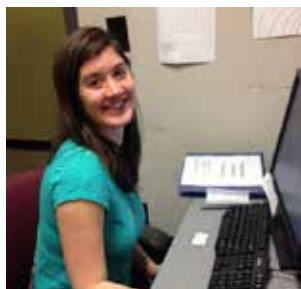
*"I get a lot of satisfaction out of helping someone who comes to me with a problem, it gives me the opportunity to make their life a little easier." - Will*

*"The best part of volunteering at UMC is that it fills my soul. My favorite part of my job is getting to know the neighbors." - Lori*

*"This is my calling, I experience great joy from being a counselor here at UMC. It brings me strength." - Jeff*

*"What I value most from being a volunteer at UMC is the relationships that I form. They are reciprocal, I get a lot out of volunteering here." - Rosemary*

# Basic Service Volunteer Opportunities



*The Urban Ministry Center is an interfaith organization dedicated to bringing the community together to end homelessness, one life at a time.*



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# Volunteering at UMC

Do you want to have more meaning in your life? Do you want to do something that is satisfying and of great service to your community? Then become a UMC volunteer!



## About Us:

Love thy neighbor. That's the sentiment at the Urban Ministry Center where we see 500 of our homeless neighbors each day. They come to have their hunger satisfied in our Soup Kitchen, enjoy our art or other community programs, to get treatment, to connect with our housing programs—to eventually take steps out of homelessness. A family of 10,000 regular, seasonal, and one-time volunteers make it all happen. They are the heart and hands behind everything we do. Our volunteers are a critical component to our primary goal of ending homelessness. We seek out passionate volunteers who are looking for a long term commitment in serving those in need.

## As a volunteer, what's in it for me?

**Change** – The work at Urban Ministry Center brings change in people's lives – in the lives of our homeless neighbors and in the lives of our volunteers.

**Relationships** – Most of our volunteers build relationships with the neighbors that they serve here at UMC. When people feel safe and respected, they are more likely to make changes in their lives. Our volunteers as well as our neighbors appreciate the understanding and connection that is formed each day between individuals.

**Fulfillment** – When our volunteers leave each day, they have made a difference in someone else's life and they ultimately feel fulfilled at the end of each shift.

**Skills** – With an ever-changing work environment like UMC, our volunteers gain many transferable skills while volunteering here. Multi-tasking, communication skills, and management skills are just a few of the many valuable skills that our volunteers develop.

## What will my volunteer position be?

**Shower Attendant** – Greet neighbors who come to use our showers, manage shower list, provide them with personal hygiene items.

**Laundry Attendant** – Greet neighbors as they come to use our laundry facility. Provide them with detergent and oversee usage of the machines.

**Basic Services Desk/Counseling Desk** – Conduct check-in of basic services, handout mail, check mail for neighbors that are calling and requesting this service, answer many questions that the neighbors have. This is the perfect job for someone who likes a fast paced work environment.

**Phone Center** – Oversee the phone booths that our neighbors use as well as answer all incoming calls to UMC. Direct calls to appropriate staff members and answer questions that callers have.

**Mail Sorter** – Sort incoming mail, this is the perfect job for someone who likes more of a slow pace and quiet work environment.

**Counselor** – Help neighbors one-on-one, create a trusting environment for our neighbors, and connect them to other needed resources in the community.

**Job Counselor** – Assist neighbors with job searching, job applications, preparing resumes, and interview preparations.

**Van Driver** – Engage with our neighbors while driving them to area agencies and medical facilities.

